

RCSD CURRENT UPDATES

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RCSD MISSION:

To provide efficient, cost effective, and reliable community services in a manner that protects health, safety and the natural environment.

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Think before you flush!

Questions? Contact Us:

Redway Community
Services District
Telephone: 707-923-3101
Email: redwaycsd@gmail.com
Website: redwaycsd.org

RCSD Meetings

The RCSD Board meets the
third Wednesday of the
month, every month:
5:30pm at the Redway CSD
Office,
3168 Redwood Drive, Redway
CA

We are now out of Conservation One

On September 22nd, the U S Geological Survey Miranda gauge in the South Fork of the Eel River measured a flow of 24.6 ft³/s (cubic feet per second), requiring the District to declare Conservation One, in accordance with Redway CSD's Water Conservation Ordinance 2018-01. On December 10 of this year, it measured 1150 ft³. The minimum flow of 25.0 CFS triggers the declaration of Conservation Stage 1. This is a voluntary conservation effort. For tips on how to save water and learn about Recommended Voluntary Restrictions, please visit our website.

Past Due Accounts

We are in the process of modifying our past due account guidelines. We have been reaching out to ratepayers with accounts that have been delinquent for at least 90 days, urging them to make a minimum payment based on that 90-day balance. Moving forward we'll be enforcing shut-offs for any accounts with a 60-day unpaid balance.

Sanitary Sewer Maintenance

During December and January, we'll be conducting sanitary sewer maintenance throughout town. We'll be inspecting the sewer system with our camera equipment to help identify the locations of the worst root intrusions. We'll also continue to smoke-test. Residents may notice smoke exiting through their plumbing vents, which is normal. Smoke might find its way into the residence if there's faulty, detached, or separated pipes/plumbing. Smoke-testing is a common practice and has been approved by the State of California. The smoke is tasteless, odorless, and non-toxic.

New meters, a new tank, and new hydrants

With funds secured through the Small Community Drought Relief Grant we are continuing to replace old, past-their-prime meters with electronic meters. The grant also includes a new tank on Rusk Lane where existing tanks are located. This will increase our storage capacity as well as fire flow capability. The completion date for the tank project is to be determined. In addition, the

grant monies are being used for the rehabilitation of our multimedia filters at our surface water treatment plant.

Added to this, we've been updating our dry barrel fire hydrants to new commercial-grade wet barrel fire hydrants. We've already installed six and have an inventory of 20 more hydrants to be installed. This project is not part of the grant, but is also being done in-house, which is cost-saving for the District.

Inflow & Infiltration

During major rain events District staff observe heavy hydraulic overloads from water into the sewer plant because of the inflow & infiltration from the rain into the sewer lines, again, due to breaks underground. Please don't turn your rain gutter flow into the cleanouts that lead to our sewer system, then through the lift station, and ultimately the wastewater treatment plant. Please make sure your cleanouts are visible and capped.

REMINDER - Increase in Non-flushable Wipes Being Tossed in the Toilet

The nationwide increase in the number of non-flushable wipes being flushed continues. This is wreaking havoc on sewer systems everywhere. Please, please, please throw your wipes in the trash instead.

We're also noticing an unusual amount of grease in the system in certain neighborhoods. Please be aware that grease should not be poured down the drain.

Be a Good Neighbor: Please think before you flush!

RCSD collection system only treats limited types of waste: Pee, Poo and Paper – the three P's.

RCSD's sewer collection system is NOT designed to accept any of the following elements:

Hazardous waste of any kind: paints, oils, cleaning agents, etc.

"Flushable" wipes or diapers.

Fabrics of any kind.

Plastic bags or food wrappers.

Cannabis oils, cleaning agents, solvents or plant residues.

Fats, oils or grease.

Disposal of any of these elements into RCSD's collection system can result in significant additional expenses for the district—costs which will necessarily be passed on to you and your neighbors in increased rates—and is in violation of RCSD ordinances.

