

## RCSD MISSION:

*To provide efficient, cost effective, and reliable community services in a manner that protects health, safety and the natural environment.*

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### Questions? Contact Us:

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Website: [redwaycsd.org](http://redwaycsd.org)

### RCSD Meetings

The RCSD Board meets the third Wednesday of the month.  
The time of meeting is 6pm.  
The meetings are held at the Redway CSD Office.  
Located at 3168 Redwood Dr., Redway CA

# RCSD CURRENT UPDATES

**Volume 8/ Issue 1**

**WINTER / SPRING 2026**

### Winterize your home

Please make sure your gutters have been cleaned and roof and other runoff isn't going into the sewer system. During very cold spells, disconnect or shut off uninsulated outdoor water lines to prevent frozen pipes from breaking. Even though the river is high and water is usually abundant at this time of year, it's good to be in the habit of conserving.

### Flow restrictor installation

This winter we'll start installing flow restrictors on water meters of customers who need to catch up their bills. In late summer and early autumn during mandated conservation periods installation will be more widespread, as needed, in order to keep everyone in compliance.

### Property owners, tenants and prospective buyers

Property owners are ultimately responsible for any outstanding debt owed to the District. Also, please be aware that any outstanding balance on a property that you are considering purchasing needs to be paid before the service is turned back on. In other words, the debt goes with the property.

### The Customer Portal

You have access to your accounts 24/7. You can also sign up for automatic payments. If you sign up for autopay, please make sure that the 25th of the month works for you. ALL AUTOMATIC PAYMENTS ARE PROCESSED ON THE 25<sup>TH</sup> OF EVERY MONTH. Fees for the new process are as follows: the minimum credit/debit charge is \$2.95 or 3.5%, whichever amount is higher. The usual cards are Visa, Mastercard, Discover and AMEX. The fee for ACH payments is a \$1.95 flat fee.

### Automated Meters

Most of you already have an automated meter by now. We still have a few more to install. By logging into your account, you're able to monitor your water usage, see if you're within your "water budget" and get leak alerts.

## **Sanitary Sewer Maintenance Continues.**

Smoke-testing is an ongoing effort which will continue to be a part of our routine maintenance. It's important to know that this smoke is odorless and non-toxic. We will be letting residents know when and where the testing will take place via our newsletter, website and local media a minimum of 24 hours in advance. Please be aware that some smoke might enter the home due to faulty plumbing on the resident's side, where for example, there's "separations in venting."

You may notice the District's Jetter and Vacuum Truck around town, being used in the jetting and cleaning of our sanitary sewer. This type of maintenance is absolutely necessary to keep things flowing, removing fats, oils, and other debris so that our camera can identify points of inflow, such as cracks, separations, and ROOT INTRUSION (our biggest problem locally)

## **Grants.**

We have just finished with 60% of the design with the Wastewater Infrastructure Improvements Planning Grant and are now moving into 90%. This includes adding new flow meters to the District's existing sewer lift stations as well as the addition of new communications at the sewer lift stations. Plus, we will be replacing the older suspension bridge that goes over Legget Creek to our percolation ponds for final effluent treatment.

Then, we will update the process control within the wastewater treatment plant.

Also on the list is the updating of the clarifiers, getting new aeration brushes to the oxidation ditch (our main biological treatment process), a new backup generator, and a new electrical room. We will also be covering the filter beds for biosolids management.

The Redway Emergency Water Storage and Supply Project includes the replacement of the 250,000-gallon old Rusk storage tank and the replacement of the customer's water meters to electronic meters. We have already completed 60% of this project. Finally, we will be replacing the filter media at our water treatment plant.

## **REMINDER - Non-flushable Wipes Being**

### **Tossed in the Toilet.**

The nationwide increase in the number of non-flushable wipes being flushed continues. This is wreaking havoc on sewer systems everywhere. Please, please, please throw your wipes in the trash instead.

We are also noticing an unusual amount of grease in the system in certain neighborhoods. Please be aware that grease should not be poured down the drain.

### **Be a Good Neighbor: Please think before you flush!**

RCSD collection system only treats limited types of waste: Pee, Poo and Paper – the three P's.

RCSD's sewer collection system is NOT designed to accept any of the following elements:

Hazardous waste of any kind: paints, oils, cleaning agents, etc.

"Flushable" wipes or diapers.

Fabrics of any kind.

Plastic bags or food wrappers.

Cannabis oils, cleaning agents, solvents or plant residues.

Fats, oils or grease.

Disposal of any of these elements into RCSD's collection system can result in significant additional expenses for the district—costs which will necessarily be passed on to you and your neighbors in increased rates—and is in violation of RCSD ordinances.

### **FOG – Fats, Oils and Grease**

As we cook festive dinners RCSD reminds everyone to properly dispose of fats, oils and grease (FOG).

Make sure your FOG goes "From pan to the can."

Instead of putting grease down drains, sinks, toilets or storm drains, pour your cooled cooking oil and animal fat into the garbage or into a container such as a metal can. Dish soap and hot water are only temporary solutions; the FOG congeals again when the water cools and the soap separate from the grease.