

RCSD CURRENT UPDATES

Volume 8/ Issue II

RCSD MISSION:

To provide efficient, cost effective, and reliable community services in a manner that protects health, safety and the natural environment.

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Shut-off notices

Door hangers are being hung on a weekly basis. Please try to stay current to avoid interruption of service. If you have any questions or special concerns, please call the office.

Protecting our sewer system

The improper disposal of “flushable” wipes, grease and other non-flushable materials continues to impact our sewer system. Despite being labeled as “flushable”, wipes don’t break down like toilet paper. Along with grease, fats, oils, paper towels, and hygiene products, they accumulate in sewer lines and equipment.

Recently crews had to clean clogged lines, using vac trucks to remove buildup, and repair pumps and infrastructure affected by debris. These issues require additional labor, raising operational costs for the entire community. So, please:

- Flush only toilet paper, avoiding flushing paper towels and hygiene products.
- Dispose of ALL wipes in the trash.
- Never pour grease, fats or oils down drains.

Questions? Contact Us:

Redway Community
Services District
Telephone: 707-923-3101
Email: redwaycsd@gmail.com
Website: redwaycsd.org

RCSD Meetings

The board meets the third Wednesday of each month at 6:00 p.m.

The meetings are held at the Redway CSD Office.

Located at 3168 Redwood Dr.,
Redway CA

Email addresses

We realize that not EVERYONE has an email address, but if you do, please update your contact information with us. By providing us with your email address we can send you login information for your automated meter – if you wish - and in case of an emergency, send you an alert.

Rate Increase

As outlined in our Water and Sewer Rate Study Report, dated April 25, 2023, an increase will be implemented in July for the third consecutive year. This summer a 10% hike will go into effect in accordance with the Rate Study Report. Starting July 1, 2026, the new base rate for water and sewer service for residential customers will be \$164.45. You will see it on the July bill that you will receive in August.



New water tank.

Many of you have seen this sign by Community Cornerstone at the bottom of Rusk Lane. We removed a failing water tank and are currently having a 250,000-gallon water tank installed at the site of the old tank. We appreciate the customers who have been flexible during the demolition of the old and installation of the new equipment. We look forward to having this tank full and in service by the September 1st.

State of the South Fork of the Eel River.

Current USGS South Fork Eel River flows at the Miranda Gauge are approximately 62.7 cubic feet per second (CFS) and trending downward earlier in the season. Current hydrologic conditions indicate the District may experience a challenging conservation season this summer if dry conditions continue. The District will continue utilizing flow-restrictor devices for customers who fail to comply with mandatory conservation requirements after notice and warning. These devices have proven to be an effective conservation enforcement tool while still allowing basic domestic water service to remain available.

Water Supply and Conservation Conditions

At this point in 2026, the District had received noticeably greater rainfall totals and streamflow support. Conservation stage adjustments may become necessary depending on future weather conditions and streamflow reductions. The District's conservation program progresses from voluntary to increasingly restrictive mandatory requirements. These measures can include

restrictions on outdoor irrigation and limitations on non-essential water use to name a few. The District will continue to use flow-restrictor devices for customers who fail to comply with mandatory conservation requirements after notice and warning.

Tax Roll Program - Overview

Redway Community Services District (RCSD) provides water and wastewater services that are funded through customer service charges. In order to maintain financial stability and fairness among ratepayers, the District maintains a program for the recovery of unpaid utility charges.

When accounts become significantly delinquent, the District may recover unpaid charges through placement on the Humboldt County property tax roll as Direct Charges associated with the parcel receiving service.

This program allows the District to use the county property tax system to collect delinquent balances in an efficient and cost-effective manner.

Eligibility for Tax Roll Placement

Utility accounts that are at least ninety (90) days delinquent may be considered for placement on the property tax roll.

The District retains administrative discretion when determining which delinquent accounts are appropriate for tax roll placement. Factors that may be considered include:

- length of delinquency
- outstanding balance
- payment history
- previous collection efforts.

Many delinquent accounts are resolved through notification and collection efforts before the tax roll process is completed.

Sanitary Sewer Maintenance Continues.

Smoke-testing is an ongoing effort which will continue to be a part of our routine maintenance. It's important to know that the smoke is odorless and non-toxic. We will be letting residents know when and where the testing will take place via our newsletter, website and local media a minimum of

24 hours in advance. Please be aware that some smoke might enter the home due to faulty plumbing on the resident's side, where for example, there's "separations in venting."

You may notice the District's Jetter and Vacuum Truck around town, being used in the jetting and cleaning of our sanitary sewer. This type of maintenance is absolutely necessary to keep things flowing, removing fats, oils, and other debris so that our camera can identify points of inflow, such as cracks, separations, and ROOT INTRUSION (our biggest problem locally).

Grants.

We have just finished with 90% of the design with the Wastewater Infrastructure Improvements Planning Grant. This includes adding new flow meters to the District's existing sewer lift stations as well as the addition of new communications at the sewer lift stations. Plus, we will be replacing the older suspension bridge that goes over Leggett Creek to our percolation ponds for final effluent treatment.

Then, we will update the process control within the wastewater treatment plant.

Also on the list is the updating of the clarifiers, getting new aeration brushes to the oxidation ditch (our main biological treatment process), a new backup generator, and a new electrical room. We will also be covering the filter beds for biosolids management.

The Redway Emergency Water Storage and Supply Project includes the replacement of the 250,000-gallon old Rusk storage tank and the replacement of the customer's water meters to electronic meters. We have already completed 60% of this project. Finally, we will be replacing the filter media at our water treatment plant.

Be a Good Neighbor: Please think before you flush!

RCSD collection system only treats limited types of waste: Pee, Poo and Paper – the three P's.

RCSD's sewer collection system is NOT designed to accept any of the following elements:

Hazardous waste of any kind: paints, oils, cleaning agents, etc.

"Flushable" wipes or diapers.

Fabrics of any kind.

Plastic bags or food wrappers.

Cannabis oils, cleaning agents, solvents or plant residues.

Fats, oils or grease.

Disposal of any of these elements into RCSD's collection system can result in significant additional expenses for the district—costs which will necessarily be passed on to you and your neighbors in increased rates—and is in violation of RCSD ordinances.

Conservation Tips

There are a number of easy ways to save water, and they all start with YOU. When you save water, you save money on your utility bills. Here are just a few ways...

Plumbing and Appliances

Check all waterline connections and faucets for leaks. A slow drip can waste as much as 170 gallons of water EACH DAY, or 5,000 gallons per month, and will add to the water bill.

Check for hidden water leakage such as a leak between the water meter and the house. To check, turn off all indoor and outdoor faucets and water-using appliances. The water meter should be read at 10 to 20 minute intervals. If it continues to run or turn, a leak probably exists and needs to be located.

